

**From:** Website <no-reply@herefordshire.gov.uk>  
**Sent:** 05 March 2026 10:00  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Online form received: Comment on licensing application

## Licensing - Comment on a licensing application FS807322378

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### Contact details

Name:

[REDACTED]

Address:

[REDACTED] Whitestone, [REDACTED]

What is your interest in the premises you are making a representation about:  
local resident

Name and address of premises you are making representation about:  
Allpay Ltd, Fortis es Fides, Whitestone Business Park Whitestone. HR1 3SE

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### Prevention of crime and disorder

Give details of your objection or support for the application:

Suggest any conditions:

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### Public safety

Give details of your objection or support for the application:

Suggest any conditions:

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### Public nuisance

Give details of your objection or support for the application:

Our property is located just the other side of the fence from this property, so very close proximity. We are both in our 80s and have huge concerns of the disruption that this is going to cause us. Alcohol combined with the already licensed permission of opening until 2am, live music every day of the week.

We are already affected by the bright lights that they have in place around this venue.

Suggest any conditions:

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**Protection of children from harm**

Give details of your objection or support for the application:

Suggest any conditions:

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**Supporting evidence**

What evidence do you have to support this information:  
Please see the attached pictures from one of our upstairs bedrooms. This highlights the proximity to our property and so our obvious concerns.



**From:** Website <no-reply@herefordshire.gov.uk>  
**Sent:** 08 March 2026 11:01  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Online form received: Comment on licensing application

Licensing - Comment on a licensing application FS808839266

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**Contact details**

Name:

████████████████████

Address:

████████████████████, Whitestone, ██████████

What is your interest in the premises you are making a representation about:  
local resident, Parish Councillor

Name and address of premises you are making representation about:

Applicant:

Allpay Limited

Fortis es Fides

Whitestone Business Park

Whitestone

Hereford

HR1 3SE

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**Prevention of crime and disorder**

Give details of your objection or support for the application:

I am concerned by what is inferred by all grounds . I am concerned that the use is deferred from its current one . The restaurant is only opened from Thursday to Saturday and this opens ups the possibilities to change it any type of venue without any thought to local residents from

Excessive noise from amplified music

- Disturbance from patrons, including shouting, loud conversations, and general disruption late into the night
- Antisocial behaviour, such as littering, loitering, and intoxicated behaviour in nearby residential areas
- Lack of effective noise or crowd management by the venue, despite the increased operating hours

Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

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**Public safety**

Give details of your objection or support for the application:

I am concerned by what is inferred by all grounds . I am concerned that the use is

deferred from its current one . The restaurant is only opened from Thursday to Saturday and this opens up the possibilities to change it any type of venue without any thought to local residents from

Excessive noise from amplified music

- Disturbance from patrons, including shouting, loud conversations, and general disruption late into the night
- Antisocial behaviour, such as littering, loitering, and intoxicated behaviour in nearby residential areas
- Lack of effective noise or crowd management by the venue, despite the increased operating hours

Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

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#### **Public nuisance**

Give details of your objection or support for the application:

I am concerned by what is inferred by all grounds . I am concerned that the use is deferred from its current one . The restaurant is only opened from Thursday to Saturday and this opens up the possibilities to change it any type of venue without any thought to local residents from

Lack of effective noise or crowd management by the venue, despite the increased operating hours

Antisocial behaviour, such as littering, loitering, and intoxicated behaviour in nearby residential areas

Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

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#### **Protection of children from harm**

Give details of your objection or support for the application:

Suggest any conditions:

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#### **Supporting evidence**

What evidence do you have to support this information:

**From:** Website <no-reply@herefordshire.gov.uk>  
**Sent:** 08 March 2026 11:03  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Online form received: Comment on licensing application

## Licensing - Comment on a licensing application FS808846028

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### Contact details

Name:

[REDACTED]

Address:

[REDACTED] Whitestone [REDACTED] [REDACTED]

What is your interest in the premises you are making a representation about:  
local resident

Name and address of premises you are making representation about:  
Whitestone House Whitestone Hereford

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### Prevention of crime and disorder

Give details of your objection or support for the application:

I am concerned by what is inferred by all grounds . I am concerned that the use is deferred from its current one . The restaurant is only opened from Thursday to Saturday and this opens up the possibilities to change it any type of venue without any thought to local residents from

Excessive noise from amplified music

Disturbance from patrons, including shouting, loud conversations, and general disruption late into the night

Antisocial behaviour, such as littering, loitering, and intoxicated behaviour in nearby residential areas

Lack of effective noise or crowd management by the venue, despite the increased operating hours

Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

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**Public safety**

Give details of your objection or support for the application:

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Lack of effective noise or crowd management by the venue, despite the increased operating hours

Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

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**Public nuisance**

Give details of your objection or support for the application:

I am concerned by what is inferred by all grounds . I am concerned that the use is deferred from its current one . The restaurant is only opened from Thursday to Saturday and this opens ups the possibilities to change it any type of venue without any thought to local residents from

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Suggest any conditions:

restrict to that of the restaurant opening hours Thursday to Friday

---

**Protection of children from harm**

Give details of your objection or support for the application:

Suggest any conditions:

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## Supporting evidence

What evidence do you have to support this information:

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**From:** [REDACTED]  
**Sent:** 19 February 2026 09:47  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Re: Allpay licencing extension request

Good morning. The WGPC objects to the licensing application at Allpay Ltd, Fortis es Fides, Whitestone Business Park, Whitestone HR1 3SE

The WGPC are concerned about what is implied on all grounds that are:-

“Extend the licensing hour of films, live music, recorded music and sale/supply of alcohol. They will be opening two hours earlier (8am) therefore applied to extend to 08:00 – 00:00 for films, live music and recorded music, and 08:00 – 02:00 for the sale of alcohol. They have also applied to change the plans to include all of the grounds of the premises for the consumption of alcohol”

**WGPC worries that the intended use may shift away from its current purpose. Since the restaurant only operates from Thursday to Saturday, there is a possibility it could be converted into a different kind of venue without considering the interests of local residents.**

- **Excessive noise** from amplified music
- **Disturbance from patrons**, including shouting, loud conversations, and general disruption late into the night
- **Antisocial behaviour**, such as littering, loitering, and intoxicated behaviour in nearby residential areas
- **Lack of effective noise or crowd management** by the venue, despite the increased operating hours

I have attached below a copy from an email sent from your team to one of our Parish Councillors

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*Hi there,*

*It has been passed onto us that you requested information regarding the recent variation application at Allpay.*

*The changes they have applied for are to extend the licensing hour of films, live music, recorded music and sale/supply of alcohol. They will be opening two hours earlier (8am) therefore applied to extend to 08:00 – 00:00 for films, live music and recorded music, and 08:00 – 02:00 for the sale of alcohol. They have also applied to change the plans to include all of the grounds of the premises for the consumption of alcohol.*

*If you have any further questions please let us know.*

*Thanks,*

*The Licensing Team*

Clerk to Withington Group Parish Council

Please note that I am a part time clerk for WGPC, as such I might send or respond to emails out side of usual working hours. I do not expect responses immediately, just when you are back in the office.

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